

CAREER CONNECTION

LOGIN & TROUBLESHOOT INSTRUCTIONS

1. Go to <https://nvcc-csm.symplicity.com/students>
2. Use your myNOVA username to login (the first portion of your email address before @)
3. Use your myNOVA password to login
4. If you are getting this error "You have made too many login attempts, please verify you aren't a robot," follow these steps:
 - a. Type in your username and password
 - b. Select the white box which says "I'm not a robot"
 - c. Select the green "Student/Alumni Sign In" button
5. If your password isn't working, please use this [link](#) to reset. Wait 5 minutes after reset to try logging in again.

If you have gone through all these steps and are still having problems, email novacareerservices@nvcc.edu.